

**OLD CUSTOMERS FEEDBACK FORM &
SOP'S TO START NEW PAYMENT PLAN / REFUND CASE**

Client Name: _____ W/O D/O S/O _____

Contact Dated: _____ 1. _____ 2. _____ 3. _____

Contact No. 1 _____ Contacted Via Call SMS Whats App Email Mail

Contact No. 2 _____ Mailing Address: _____

Email Address: _____

Old Plot No. _____ Old Block: _____ Old Registration No. _____

Total Deal Amount of plot: Rs. _____

Paid Amount Till Date in Our Record: Rs. _____ **Pending till date:** Rs. _____

In case; Difference of paid amount if any !

Please mention the amount if any difference is here in our record about the paid amount by you; and provide your Receipts of Rs. _____ as per your claim we will try to rectify your issue on priority basis with previous management of "Shaheen Orchards Housing Scheme".

FEEDBACK TO CONTINUE ON NEW TERMS & CONDITIONS

I / we hereby declare that the above mentioned information is true and I / we want to continue the plot buying with Shaheen Orchards Housing Scheme.

New Plot No. _____ New Block: _____ New Regist. No. _____

New Payment Plan of Balance Amount of Rs. _____ in max 40 Installments.

FINANCIAL DECIDED FOR NEW BOOKING CERTIFICATE & PAYMENT PLAN

Monthly Installment of Rs. _____

Quarterly Installment of Rs. _____

Bubble Amounts Every 6 months (4) Installments of Rs. _____

At the time of Possession Rs. _____

TERMS & CONDITIONS FOR NEW ALLOTMENT / NEW BOOKING CERTIFICATES

Minimum 10-15% Amount shall be paid by the old customers to start the new installment plan of the “Shaheen Orchards Housing Scheme”.

The customers who have paid less than **5 to 10%** shall be liable to pay minimum **15%** to continue the booking with new payment plan.

The customers who have paid less than **15%** shall be liable to pay minimum **12%** to start with the new payment plan.

The customers who have paid more than **20 to 25%** shall be liable to pay minimum **10%** to start the new payment plan.

The customers who have paid more than **25 to 40%** shall be liable to pay minimum **9%** to start the new payment plan.

The customers who have paid more than **40 to 50%** shall be liable to pay minimum **7%** to start the new payment plan.

The customers who have paid more than **50%** shall be liable to pay minimum **5% to start the new payment plan.**

REFUND CASE ACCEPTED



Refund case as per the company policy – 15% Deduction of Total Plot Amount

I/we **do not** want to continue the buying of plot with Shaheen Orchards Housing Scheme and want to submit our refund claim after deduction of 15% of total amount of plot booked by me/us.

CASE PROCEEDED FOR NEW REGISTRATION & BOOKING



We do hereby submit all the relevant **Payment Receipts, Booking Forms, Issued Files** and all other document in our custody by the previous management of “Shaheen Orchards” and shall abide by the new terms & conditions issued (mentioned on booking forms & booking certificate) by the New Management of the “**Shaheen Orchards Housing Scheme / Landmark Group**”.

AMOUNT SUBMITTED TO CONTINUE

with booking as per the above clause in ____ % amounting to Rs. _____ /-

Signed _____

Thumb Impression _____

Authorized G.M Sales / Marketing
Adnan Shabbir / Shamoon Butt

Checked & Verified by Project Director
Shahid Meraj Choudhary

Signed _____

Signed _____